



Abbott is a global healthcare leader, creating breakthrough science to improve people's health. We're always looking towards the future, anticipating changes in medical science and technology. In Germany, Abbott has more than 3,000 employees working in manufacturing, research and development, logistics, manufacturing, sales and marketing. They are located at Abbott's German headquarters in Wiesbaden and its sites in Hanover, Neustadt am Rübenberge, Wetzlar, Eschborn, Cologne, Jena and Hamburg.

At Abbott, you can do work that matters and help people to live a healthier and full life, grow your career, and learn, be your true self. You will have access to:

- Career development with an international company where you can grow the career you dream of.
- An attractive benefits package (e.g. attractive Abbott Pension Plan, a company bike, employee stock purchase program)
- A company recognized as a great place to work in dozens of countries around the world and named one of the most admired companies in the world by Fortune.
- A company that is recognized as one of the best big companies to work for as well as a best place to work for diversity, working mothers, female executives, and scientists.
- A challenging position in a fast-growing crisis independent industry
- To become part of a dynamic, highly educated, highly skilled, and motivated team
- Flat hierarchies, open appreciative mentality, and efficient, constructive lines of communication
- Multi-national environment, where we foster the development of our talents within the enterprise

For the Abbott Medical Division in Eschborn we are looking for a **Junior Customer Support Specialist (m/f/d) Cardiac Rhythm Management**

Responsibilities:

- Providing technical customer support in the field of Remote Patient Monitoring and Cardiac Rhythm Management (CRM) devices.
- Providing technical information to customers in response to inquiries/reports from the field.
- Performing product evaluations and testing based on reports from the field.
- Providing back-up support to field Clinical Specialists/Territory Managers in the areas of sales support (remote care and device management), regional training seminars and troubleshooting.
- Conducting product training to in-house personnel.
- Assisting in the presentation of educational material for new product training and in-service seminars to physicians, nurses and sales representatives.
- Providing technical response to corporate Abbott website inquiries.
- As needed, providing technical and clinical assistance to Regulatory Affairs personnel (in-house).
- Coordinating efforts with international division staff to resolve product/clinical issues involving international customers.

What you'll need:

- Apprenticeship or degree in medical/electrical/mechanical technology or similar or experience in a similar support/troubleshooting/customer service position
- Strong engagement with customers/interpersonal skills
- Excellent verbal and written communication skills in German and English
- Good experience in use of analytical tools and software
- Ability to work effectively within a team in a fast-paced changing environment

Follow your career aspirations to Abbott for diverse opportunities with a company that can help you build your future and live your best life. Abbott is an Equal Opportunity Employer, committed to employee diversity.

We ask for your understanding that we only consider online applications via our online application portal. Applications by email or post cannot be processed. Original documents will not be returned. Connect with us at www.abbott.com, on Facebook at www.facebook.com/Abbott and on Twitter @AbbottNews and @AbbottGlobal.

Folgen Sie Ihren Karrierezielen bei Abbott für vielfältige Möglichkeiten mit einem Unternehmen, das Ihnen helfen kann, Ihre Zukunft aufzubauen und Ihr bestes Leben zu führen. Abbott ist ein Arbeitgeber für Chancengleichheit, der sich der Vielfalt der Mitarbeiter verschrieben hat. Schwerbehinderte Bewerber:innen werden bei gleicher Eignung besonders berücksichtigt.

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